



February 19, 2010

Greg Pierce  
Phoenix Aviation  
20805 N. 19<sup>th</sup> Avenue, Suite 4  
Phoenix, AZ. 85027

Dear Greg:

I wanted to take a moment to express my appreciation for the work that Phoenix Aviation has done on behalf of Sierra Pacific Airlines.

The challenges we were experiencing in our fleet with our emergency egress lighting needed a solution. Using your patented BHA-3500 test equipment, we are now able to quickly and efficiently diagnose emergency egress lighting problems.

Thank you for introducing us to your patented testing and charging equipment. Since we purchased the equipment and began using Phoenix Aviation to do our FAA 145 repairs, our emergency egress lighting program runs smoothly and our confidence in this key safety area has increased.

We also appreciate your AOG support which allows us to keep an additional set of power supply batteries on top charge at your facility. This is just one more example of the customer service and support you provide our airline.

Again, thank you for all that you do on behalf of Sierra Pacific!

Sincerely,

A handwritten signature in black ink that reads "Todd Watkins". The signature is written in a cursive, flowing style.

Todd Watkins  
Director of Maintenance  
Sierra Pacific Airlines